NSPCC
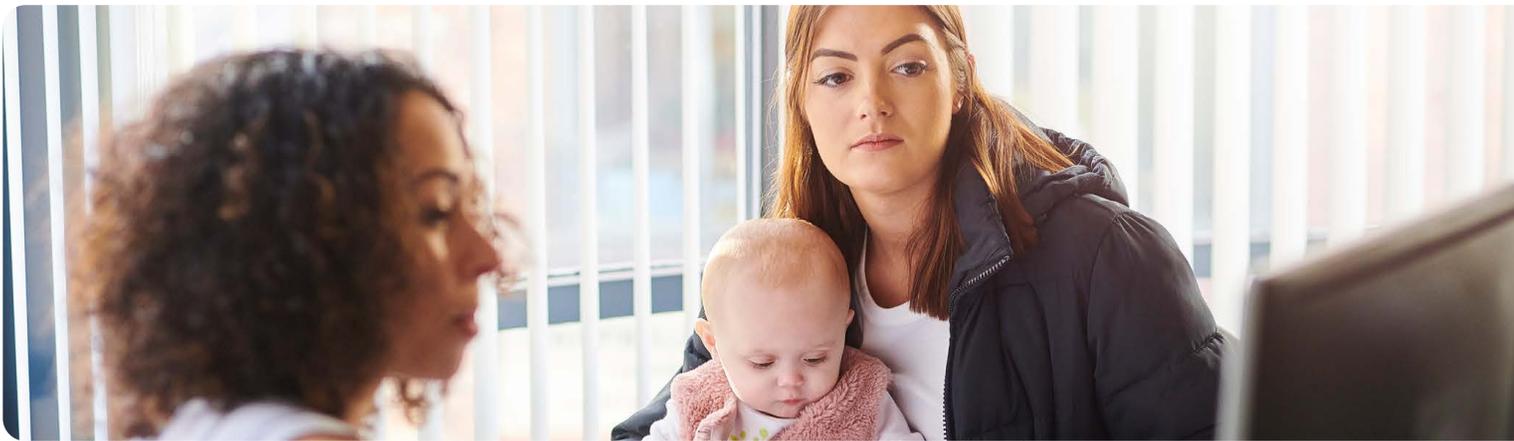
NSPCC keeps confidential, time-sensitive client information secure yet accessible

NSPCC | 🏢 Public Sector | 👤 1,600 employees | 🌐 London, UK | 🏷️ Egress Prevent, Egress Protect

Founded in 1884, the National Society for the Prevention of Cruelty to Children (NSPCC) is the leading children's charity in the UK, specialising in child protection and dedicated to protecting children today to prevent abuse tomorrow. It's the only UK children's charity with statutory powers, which means it can take action to safeguard children at risk of abuse.

The challenge

With a mission to prevent child abuse, help rebuild children's lives, and support families, the National Society for the Prevention of Cruelty to Children (NSPCC) is a UK-based nonprofit organisation. Collaborating with social workers, the police, schools, and other partners, protecting its client's sensitive information was paramount to its ongoing operations.

The solution

Effectively serving its clients meant that NSPCC needed to deploy a solution that ensured confidential communication stayed safe while allowing authorised users across agencies to access time-sensitive information easily. After evaluating several solutions, the organisation opted to deploy Egress Protect's secure encrypted email solution and Egress Prevent's machine learning-powered data loss prevention tool.

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> Like many nonprofits, we don't have a huge IT team, so we outsource a lot. And when you have a distributed architecture, it can be a bit more challenging to upgrade and deploy solutions. But Egress made it really easy. Working with Egress engineers and account managers has been quite easy and helpful. Egress is in a class above other organisations.
>
> Clair Gorman, Project and Performance Manager at NSPCC

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> In our organisation, we're dealing with people's lives — children and families who are vulnerable — so we don't rush to the cloud for things; we have to take a very measured and risk-averse approach. Working with lawyers, the courts, the police, and other local authorities, everything we send must be protected, and only the intended recipient can open it. Egress helps ensure that the information our clients entrust us with stays safe and secure.
>
> Craig Harrod, Business Analyst/Project Manager at NSPCC

The results

- Enhanced security: The organisation can easily and securely share sensitive data and digital communications with its partners, confident that it takes every available precaution.

- Greater insights: Robust reporting provides administrators with insights into user behaviour, allowing them to address potential issues proactively and mitigate human activated risk.

- Convenience: Intelligent data loss prevention provides end-to-end protection without negatively impacting the recipient experience.

Egress helps protect unstructured data to meet compliance requirements and drive business productivity. The company's AI-powered platform enables users to control and secure the data they share.

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