

NSPCC keeps confidential, time-sensitive client information secure yet accessible



Public Sector

1,600 employees

London, UK

Egress products

Egress Prevent

Egress Protect



“In our organisation, we’re dealing with people’s lives – children and families who are vulnerable – so we don’t rush to the cloud for things; we have to take a very measured and risk-averse approach. Working with lawyers, the courts, the police, and other local authorities, everything we send must be protected, and only the intended recipient can open it. Egress helps ensure that the information our clients entrust us with stays safe and secure.

Clair Gorman, NSPCC Project and Performance Manager

The challenge

- With a mission to prevent child abuse, help rebuild children’s lives, and support families, the National Society for the Prevention of Cruelty to Children (NSPCC) is a UK-based nonprofit organisation. Collaborating with social workers, the police, schools and other partners, protecting its client’s sensitive information was paramount to its ongoing operations.

The solution

- Effectively serving its clients meant that NSPCC needed to deploy a solution that ensured confidential communication stayed safe while allowing authorised users across agencies to access time-sensitive information easily.
- After evaluating several solutions, the organisation opted to deploy Egress Protect’s secure encrypted email solution and Egress Prevent’s machine learning-powered data loss prevention tool.

The results

- **Enhanced security:** The organisation can easily and securely share sensitive data and digital communications with its partners, confident that it takes every available precaution.
- **Greater insights:** Robust reporting provides administrators with insights into user behaviour, allowing them to address potential issues proactively and mitigate human activated risk.
- **Convenience:** Intelligent data loss prevention provides end-to-end protection without negatively impacting the recipient experience.