How to send and receive secure emails using the Egress iOS app

Please note, the Egress iOS app supports all generations of the iPad and iOS 5.0 or later versions on iPhone.

Accessing an encrypted email

1. Navigate to the encrypted email in your email app inbox and click the Open secure email button. The Egress iOS app will open automatically to display the secure email.

2. If required, select the Reply arrow button on the top right of the Egress app to reply securely to the email.

Sending an encrypted email

1. Open the Egress iOS app and select the Create Message icon to open a new blank email.

2. Complete the To, Cc and Subject fields as required, attaching any necessary files. Fill in the message body and select Send to send the email securely.

Technical support

Should you encounter any problems using Egress Protect or have any technical questions, please contact Egress Support at www.egress.com/support.

Learn more about Egress Protect

Visit www.egress.com/online-tutorials for video tutorials on using Egress Protect, including how to:
• Access a secure message
• Manage your messages and control access to them in real time
• Send large files securely
• Approve or deny access requests to secure messages

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