Muckle protects sensitive legal client information with their email security approach

Muckle LLP is a leading commercial law firm, providing specialist legal services to small- to medium-sized businesses, large corporates, listed companies, and public sector and third sector bodies. The firm services clients from its office in Newcastle upon Tyne, providing business people with first-class expert advice.

The challenge
• Covering all aspects of commercial law from its office in Newcastle upon Tyne, Muckle LLP provides specialist legal services to small and large businesses
• As a legal firm, protecting their clients by ensuring communication confidentiality and data integrity was key to their ongoing operations
• If personal or highly sensitive privileged data were leaked to an unauthorised recipient, the results could be catastrophic

The solution
• Muckle needed to deploy intelligent email protection that ensured that sensitive communication stayed safe and private while allowing easy, lag-free user access
• After evaluating numerous potential solutions and performing a proof-of-concept, the firm selected Egress based on its robust security capabilities, competitive pricing, and ease of use

The results
• Control: Hands-on control gives administrators the flexibility to quickly and effectively customise policy sets without vendor intervention
• Compliance: Contextual machine learning technology proactively helps users avoid misdirecting email, thus ensuring industry compliance regulations are met and building customer confidence
• Convenience: Intelligent data loss prevention provides mobile protection without negatively impacting productivity

Unlike some of the competitor solutions available, we found that Egress offered more features within a single subscription, meaning we could provide higher levels of protection and whilst making our security budget go further!

Andrew Black, Director of IT, Muckle LLP

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