

Muckle protects sensitive legal client information with their email security approach



Legal industry

51-200 employees

Newcastle, UK

Egress products

Egress Prevent

Muckle LLP is a leading commercial law firm, providing specialist legal services to small- to medium-sized businesses, large corporates, listed companies, and public sector and third sector bodies. The firm services clients from its office in Newcastle upon Tyne, providing business people with first-class expert advice.



“Unlike some of the competitor solutions available, we found that Egress offered more features within a single subscription, meaning we could provide higher levels of protection and whilst making our security budget go further!

Andrew Black, Director of IT, Muckle LLP

The challenge

- Covering all aspects of commercial law from its office in Newcastle upon Tyne, Muckle LLP provides specialist legal services to small and large businesses
- As a legal firm, protecting their clients by ensuring communication confidentiality and data integrity was key to their ongoing operations
- If personal or highly sensitive privileged data were leaked to an unauthorised recipient, the results could be catastrophic

The solution

- Muckle needed to deploy intelligent email protection that ensured that sensitive communication stayed safe and private while allowing easy, lag-free user access
- After evaluating numerous potential solutions and performing a proof-of-concept, the firm selected Egress based on its robust security capabilities, competitive pricing, and ease of use

The results

- **Control:** Hands-on control gives administrators the flexibility to quickly and effectively customise policy sets without vendor intervention
- **Compliance:** Contextual machine learning technology proactively helps users avoid misdirecting email, thus ensuring industry compliance regulations are met and building customer confidence
- **Convenience:** Intelligent data loss prevention provides mobile protection without negatively impacting productivity