

The International Conference of Funeral Service Examining Boards upgrades their member service experience with Egress



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DUSTIN WARDLOW, DIRECTOR OF IT, THE INTERNATIONAL CONFERENCE



Company highlights

- Provides examination services, and regulatory support to funeral service licensing boards across the USA and Canada
- Headquartered in Fayetteville, Arkansas

Business challenges

- Required secure end-to-end solution to transfer sensitive content to members

Business impact

- ✓ Deliver a secure solution for sharing sensitive data
- ✓ Provide NIST FIPS 140-2 validated cryptography
- ✓ Reduce costs and improve efficiency and service
- ✓ Full control over access to sensitive content shared with members

Customer background

Based in Fayetteville, Arkansas, The International Conference of Funeral Service Examining Boards is a not-for-profit voluntary association that provides examination services, information, and regulatory support to funeral service licensing boards and educators, governmental bodies, and other regulatory agencies throughout the USA and Canada.

The business challenge

As the repository of over 100,000 exam records, The International Conference processes and distributes certified results for individual licensure to various funeral boards daily.

Previously, The International Conference was mailing key, sensitive paperwork to its members via the postal service – an insecure process that could take weeks until the paperwork reached its intended destination. Given the quantity and size of the documents, the organization sought to replace this time-consuming and costly manual process with a more secure, efficient and easy-to-use method that enabled secure file sharing with member teams, with granular access control.

The solution: The Egress Platform

Following an extensive search and evaluation, The International Conference selected the Egress data security platform, specifically Egress Secure Workspace.

Secure Workspace makes it easy to share files and folders via a simple user interface within an encrypted environment that utilizes NIST FIPS 140-2 validated cryptography to provide the highest levels of security. Third parties can access content for free within Secure Workspace mitigating the risk of a potential data breach and ensuring internal teams can collaborate effectively with external parties.

“The documents we send to our members are highly sensitive, requiring encryption and full auditing,” commented Dustin Wardlow, Director of IT at The International Conference.

“Secure Workspace provides us with a secure transfer system. We particularly like its government-level encryption, and the ability to securely share large files.”

The ability to approve and remove users’ access to documents within Secure Workspace, as well as the product’s auditing capabilities were also important to Wardlow and his team.

“With Secure Workspace we have granular control over access to each zone and document. We can immediately track when a file has been accessed or downloaded. Additionally, if a person leaves their member organization, we can immediately revoke their access”.

With Secure Workspace, The International Conference was able to drastically reduce processing time and cut costs. “Not only is Secure Workspace a secure, convenient and user-friendly solution, it’s enabled us to improve the member experience while saving money. Moreover, working with Egress has been very smooth. They are really responsive and helpful.”

About Egress

Egress helps enterprises protect unstructured data to meet compliance requirements and drive business productivity. The company’s AI-powered platform enables users to control and secure the data they share. The award-winning solution provides email and document classification, accidental send prevention, email and file protection, secure online collaboration and audit and compliance reporting. Trusted by over 2,000 enterprise organizations and governments around the globe, Egress offers a seamless user experience, powerful real-time auditing and patented information rights management, all accessible via a single global identity.

