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Sam Nairn
Data Protection Officer
SDK

Leading environmental services organisation SDK adopts Egress Email and File Protection to secure data shared with external partners and remain compliant with the DPA

SDK, which also trades under Dial-A-Pest, has worked closely with local authorities for over 20 years as an outsourcing option for pest control and other environmental services. As the Public Sector’s awareness of the need for information security has increased, private third party partners have been tasked with maintaining the same high standards of data protection.

When selecting an information sharing security solution, SDK recognised the need to be Data Protection Act (DPA) compliant to remain relevant to the Public Sector and their numerous Private Sector clients. Key considerations included ease of use for both the sender and recipient, as well as cost.

Working with over 30 local authorities around the UK, many of whom already use Egress Email and File Protection, SDK researched and tested a range of products before finally

Comply with the Data Protection Act

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Strengthen information security capability

“Our joint end-users’ and customers’ experience of the service is further protected, our complaint investigation process is even more secure and our Information Security capability is further strengthened. It really is a win-win.”

An effective and secure solution

“Our work with UK local authorities and their network of third party stakeholders demonstrates how organisations can use our software to effectively and securely share information with one another.”

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selecting Email and File Protection as their preferred solution for enabling secure communication.

Email and File Protection’s easy-to-use interface, as well as the recipient’s ability to respond free of charge, put it ahead of the competition in regard to meeting the specified requirements. SDK were also impressed by how adaptable and intuitive the software is. “Email and File Protection further strengthens our ‘end-to-end’ service model options and ticks yet another box in our ability to partner with councils, reduce duplication and repetition of back office functions, and share securely with clients, providing access to data in real time if necessary,” declares SDK Data Protection Officer Sam Nairn, outlining the benefits of deploying Email and File Protection. “In addition and in compliance with our Customer Service Excellence accreditation, our joint end-users’ and customers’ experience of the service is further protected, our complaint investigation process is even more secure and our Information Security capability is further strengthened. It really is a win-win”

“We are delighted that SDK Environmental Ltd has selected Email and File Protection to fulfil their information and data encryption requirements,” comments Egress Software Technologies UK Sales Manager Kelly McCann. “Our work with UK local authorities and their network of third party stakeholders demonstrates how organisations can use our software to effectively and securely share information with one another. As one of the leading contractors in their field, it is particularly pleasing to see that SDK has recognised that the effectiveness of Email and File Protection is equally available and applicable to them.

“Working closely with SDK, we have been able to implement a solution that meets their specific requirements and ensures that the sensitive information they share externally is kept secure. As a result, SDK can protect against accidental data breaches, remain DPA compliant and maintain their reputation for embracing new technology that enhances the service they provide to their customers.”

About Egress Software Technologies

Egress Software Technologies is the leading provider of privacy and risk management services designed to manage and protect unstructured data.

Offering Government and Enterprise customers a portfolio of complementary services, the Egress platform leverages machine learning led policy management, encryption and eDiscovery to enable end-users to share and collaborate securely, while reducing the risk of loss and maintaining compliance. These award-winning integrated services include email and document classification, accidental send prevention, secure email and file transfer, secure managed file transfer, secure online collaboration and secure archive.

Certified by Government, Egress offers a seamless user experience, powerful real-time auditing and patented information rights management, all accessible using a single global identity.

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