



LONDON FIRE BRIGADE

“Email and File Protection has been effective for London Fire Brigade as it integrates with our existing infrastructure. In particular, it works with our email client to provide a simple ‘one-click’ encryption solution, so that email content and any attachments are securely and easily shared with our partners.”

Vanessa Skinner
Safeguarding Lead
London Fire Brigade

London Fire Brigade secures confidential information and protects itself from potential liability using Egress encryption

As the second largest fire service in the UK, London Fire Brigade employs approximately 7,000 staff, of whom 5,800 are operational firefighters and officers, and serves all 32 London Boroughs and the City of London. Working to protect the capital’s eight million permanent residents and more than 15 million annual tourists from around the globe, London Fire Brigade attends a range of emergency incidents, including fires, traffic collisions and floods, as well as carrying out community safety initiatives. In order to conduct this life-saving work, London Fire Brigade needs to balance the requirement for users to be able to respond quickly to information with doing so in a secure way.

Therefore finding a solution that was user-intuitive was essential.

A crucial service

“Fire prevention work is most effective when carried out in partnership with other organisations to support those most at risk from fire. As such, London Fire Brigade works closely with all 32 London Boroughs and the City of London, the Met Police, and care agencies, as well as other external partners, to identify those in need of support via a referral process.”

Defined benefits

“During a recent review of London Fire Brigade’s safeguarding processes and systems, our ICT Security staff identified the organisational benefit, particularly in line with local authorities, offered by the secure electronic transmission of confidential information to third parties. As a result, we deployed Egress Email and File Protection to meet this need.”

An integrated solution

“Email and File Protection integrates with our existing infrastructure. It provides a simple ‘one-click’ encryption solution, so that email content and any attachments are securely and easily shared with our partners.”

For more information about

Egress contact:

E: info@egress.com

W: www.egress.com

T: +44 (0) 844 800 0172

The Challenge

Vanessa Skinner, London Fire Brigade’s Safeguarding Lead, explains: “Fire prevention work is most effective when carried out in partnership with other organisations to support those most at risk from fire. As such, London Fire Brigade works closely with all 32 London Boroughs and the City of London, the Met Police, and care agencies, as well as other external partners, to identify those in need of support via a referral process. During a recent review of London Fire Brigade’s safeguarding processes and systems, our ICT Security staff identified the organisational benefit, particularly in line with local authorities, offered by the secure electronic transmission of confidential information to third parties. As a result, we deployed Egress Email and File Protection to meet this need.”

The Solution

“Email and File Protection has been effective for London Fire Brigade as it integrates with our existing infrastructure,” Vanessa Skinner continues. “In particular, it works with our email client to provide a simple ‘one-click’ encryption solution, so that email content and any attachments are securely and easily shared with our partners.”

Egress UK Sales Manager Kelly McCann comments: “The remit of fire services’ work includes not only attendance at emergency incidents but also fire prevention and community awareness, meaning that information must be shared with external organisations. Egress enables organisations to manage the secure exchange of electronic information with external third parties, and London Fire Brigade’s decision to adopt Email and File Protection means that we are now providing encryption solutions to both of the UK’s largest fire and rescue services, following Scottish Fire and Rescue Service’s adoption.”

About Egress Software Technologies

Egress Software Technologies is the leading provider of privacy and risk management services designed to manage and protect unstructured data.

Offering Government and Enterprise customers a portfolio of complementary services, the Egress platform leverages machine learning led policy management, encryption and eDiscovery to enable end-users to share and collaborate securely, while reducing the risk of loss and maintaining compliance. These award-winning integrated services include email and document classification, accidental send prevention, secure email and file transfer, secure managed file transfer, secure online collaboration and secure archive.

Certified by Government, Egress offers a seamless user experience, powerful real-time auditing and patented information rights management, all accessible using a single global identity.

www.egress.com

©Egress Software Technologies Ltd