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Paul Johnson
Operations Director
Holmdene Housing

Holmdene Housing uses Egress Email and File Protection to be able to apply the appropriate levels of protection to the sensitive data it needs to share electronically with local authorities and other external organisations.

Launched in 2001, the ethos of Holmdene is to prepare its young people for independent living through a semi-independence programme based around their personal needs and underpinned by the ‘five outcomes’, which work towards young people engaging, staying safe and healthy, which in turn encourages them to learn, enjoy and achieve their full economic and personal potential.

Holmdene's philosophy is to build self-esteem, awareness, pride and aspiration through mentoring and inspiring young people to fulfil their ambitions, while working in partnership with other professionals.

Holmdene is able to respond quickly and effectively to the requests of Local Authorities, and able to offer specialised services for the varying needs and challenges faced by our client group.

Respond quickly and effectively

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Comply with data protection standards

“Holmdene Housing sends and receives confidential emails with local authorities and needed an encryption solution that would help us to comply with data protection agreements. We deployed Egress Email and File Protection to meet this need.”

Maintain a reliable and high-quality service

“We decided to use Email and File Protection to help us maintain our reliable and high-quality service. A flexible and user-friendly solution, Email and File Protection more than meets our requirement.”

Remain in control

“Real-time auditing and control, as well as date and time restrictions, and the ability to revoke access to secure packages, Email and File Protection enables users to remain in control of the information they share.”

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Paul Johnson, Operations Director at Holmdene Housing, explains: “Holmdene Housing works closely with many local authorities, to provide crucial services to vulnerable young people. As such, we are required to hold and share confidential electronic information about our clients. It is consequently of the utmost importance that this is secured not only in our offices but when sent to external organisations.

In particular, Holmdene Housing sends and receives confidential emails with local authorities and needed an encryption solution that would help us to comply with data protection agreements. We deployed Egress Email and File Protection to meet this need.”

Founded in 2001, Holmdene Housing provides accommodation and support for young people aged 16 – 18, including those leaving foster care, new and expectant mothers, young offenders, and unaccompanied minors seeking asylum.

This involves not only providing housing for semi-independent living, but also carrying out one-to-one specialist support, emergency placements, education and training advice, and help preparing to move into independent accommodation. As a result, Holmdene Housing is required to share sensitive information with appropriate contacts within local authorities and other select organisations.

Mr Johnson continues: “We decided to use Email and File Protection to help us maintain our reliable and high-quality service. A flexible and user-friendly solution, Email and File Protection more than meets our requirement.”

Designed to provide a genuine ‘one-click’ email and file encryption solution, Email and File Protection integrates seamlessly with a variety of email clients, including Microsoft Office. Real-time auditing and control, as well as date and time restrictions, and the ability to revoke access to secure packages, Email and File Protection enables users to remain in control of the information they share.

Egress UK Sales Manager Kelly McCann comments: “Holmdene Housing’s decision to purchase Email and File Protection reflects a growing trend amongst housing associations to secure the confidential information they share with third parties, particularly local authorities. As in the case of Holmdene Housing, this information is shared to provide crucial services to individuals at risk. By using Email and File Protection to secure sensitive data, Holmdene Housing are not only demonstrating their excellent commitment to data protection but also to the maintaining an exceptional level of service delivery.”

About Egress Software Technologies

Egress Software Technologies is the leading provider of privacy and risk management services designed to manage and protect unstructured data.

Offering Government and Enterprise customers a portfolio of complementary services, the Egress platform leverages machine learning led policy management, encryption and eDiscovery to enable end-users to share and collaborate securely, while reducing the risk of loss and maintaining compliance. These award-winning integrated services include email and document classification, accidental send prevention, secure email and file transfer, secure managed file transfer, secure online collaboration and secure archive.

Certified by Government, Egress offers a seamless user experience, powerful real-time auditing and patented information rights management, all accessible using a single global identity.

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