



Guy's and St Thomas'

NHS Foundation Trust 

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Elidon Beqiri
Information Security Manager
Guy's and St Thomas' NHS Foundation Trust

Guy's and St Thomas' NHS Foundation Trust adopts Egress to protect confidential patient information and large files exchanged with third parties

Providing a full range of services for local residents, as well as offering specialist care for patients from further afield, staff at London-based Guy's and St Thomas' NHS Foundation Trust have more than two million patient contacts every year. As such, medical professionals at the trust are routinely required to share highly confidential patient information with a network of health specialists in order to provide the highest levels of care. While secure communication can be facilitated by NHSmail and NHS SFTP for large file transfer, these services are generally only available for NHS employees.

The challenge

Elidon Beqiri, Information Security Manager for Guy's and St Thomas' NHS Foundation Trust, states: “The NHS currently uses NHSmail as the main way of securing confidential patient information shared via email between NHS organisations. However, the service is not available to most non-NHS bodies, such as private healthcare providers, private sector supply chain organisations, and education and research establishments, as well as NHS patients.”

A sector-wide issue

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Sharing large files securely

“Secure large file transfer was of particular importance to the trust when selecting a data security solution. As part of the academic health sciences centre King’s Health Partners, Guy’s and St Thomas’ is a pioneer in health research and a leading provider of medical education, which means we need to be able to share large amounts of data securely.”

Bridging the gap

“Not only does Email and File Protection offer a comprehensive solution to data security, with users able to share information securely via email, large file transfer and removable media, automated message routing bridges the gap between secure and unsecure networks. As such, Guy’s and St Thomas’ can have full confidence that confidential patient information can be shared securely, without detracting from the high standard of care they provide.”

For more information about

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The solution

Market-leading email and file encryption service Egress Email and File Protection enables organisations to secure and control the information they share with external third parties, and is the only UK government certified email encryption product for sharing IL2 and low-threat IL3 data. Designed to integrate with NHSmail and other government secure networks, such as GSX and CJSM, Email and File Protection enables messages to be split based upon recipient domains, meaning users no longer have to send separate emails to secure and non-secure recipients. In addition, Email and File Protection’s large file transfer functionality enables users to securely share information regardless of file size.

“Secure large file transfer was of particular importance to the trust when selecting a data security solution,” explains Beqiri. “As part of the academic health sciences centre King’s Health Partners, Guy’s and St Thomas’ is a pioneer in health research and a leading provider of medical education, which means we need to be able to share large amounts of data securely.”

Combining flexible storage options, including on-premise and Cloud hosting with sophisticated file encryption, Email and File Protection offers a simple ‘one click’ large file transfer solution. Recipients are notified automatically once the files have been uploaded, and complete visibility and control can be maintained at all times. “Using Email and File Protection, our staff can now securely share a variety of information simply and efficiently,” concludes Beqiri. “Consequently, they can focus on the real task in hand: providing the highest quality care and medical service for our patients.”

Commenting on the announcement, Egress UK Sales Manager Kelly McCann stated: “We are delighted that Guy’s and St Thomas’ NHS Foundation Trust has chosen to secure their confidential patient information using Email and File Protection. As a large NHS trust and a leading provider of medical research in the UK, Guy’s and St Thomas’ is committed to providing the highest quality of care, which extends to protecting the confidential patient information shared with third parties. Not only does Email and File Protection offer a comprehensive solution to data security, with users able to share information securely via email and large file transfer, automated message routing bridges the gap between secure and unsecure networks. As such, Guy’s and St Thomas’ can have full confidence that confidential patient information can be shared securely, without detracting from the high standard of care they provide.”

About Egress Software Technologies

Egress Software Technologies is the leading provider of privacy and risk management services designed to manage and protect unstructured data.

Offering Government and Enterprise customers a portfolio of complementary services, the Egress platform leverages machine learning led policy management, encryption and eDiscovery to enable end-users to share and collaborate securely, while reducing the risk of loss and maintaining compliance. These award-winning integrated services include email and document classification, accidental send prevention, secure email and file transfer, secure managed file transfer, secure online collaboration and secure archive.

Certified by Government, Egress offers a seamless user experience, powerful real-time auditing and patented information rights management, all accessible using a single global identity.

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