



Gardners Lane &
Oakwood Federation

“The rise of multi-agency work has had a positive impact on the delivery of well-rounded, holistic services for the children and families we support. However, it has also increased the amount of confidential data that The Gardners Lane and Oakwood Federation shares electronically via email and file transfer with social care departments and their staff, schools, and health visitors. We consequently decided to implement an encryption solution to protect and control this information.”

Brian Howell
Business Manager
Gardners Lane and Oakwood Federation

Children’s services provider, Gardners Lane and Oakwood Federation selects Egress to secure confidential information shared with external third parties

Managing seven children centres across the Cheltenham area, in addition to Gardners Lane and Oakwood Primary Schools, The Gardners Lane and Oakwood Federation offer a diverse range of services from early education to family support.

In order to shape service delivery to reflect the specific communities in which they are being delivered, The Gardner’s Lane and Oakwood Federation works closely with its local authority, Gloucestershire County Council, as well as with health, social care and education providers across the public and private sectors, sharing a range of agreed confidential information about their service users. As a result, The Gardners Lane and Oakwood Federation sought to implement a solution that would protect this shared information while in transit.

Gardners Lane and Oakwood Federation Business Manager Brian Howell explains: “The rise of multi-agency work has had

A trusted network

“As we work closely with our local authority, Gloucestershire County Council, who were already using Egress Email and File Protection, we were aware of their benefits, such as real-time control, the ability to revoke access and audit functionality.”

Remain responsive and flexible

“Such features enable us to remain responsive and flexible to the situational needs of the children and families we support, in addition to offering full confidence and reassurance that the confidential information we share electronically is protected.”

Improve efficiency and reduce overheads

“Implementing Email and File Protection will not only aid service delivery from a data protection viewpoint, but as staff now have increased confidence to share more information electronically, it will also have added business benefits of improved efficiency and reduced cost overheads than when using the more conventional methods of recorded post and fax.”

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“As we work closely with our local authority, Gloucestershire County Council, who were already using Egress Email and File Protection, we were aware of their benefits, such as real-time control, the ability to revoke access and audit functionality,” continues Howell. “Consequently our staff have full visibility over who is accessing the information they share, as well as the ability to grant or deny access on an individual-by-individual basis. Such features enable us to remain responsive and flexible to the situational needs of the children and families we support, in addition to offering full confidence and reassurance that the confidential information we share electronically is protected.”

Commenting on the announcement, Egress UK Sales Manager Kelly McCann stated: “The Gardners Lane and Oakwood Federation’s adoption of Email and File Protection reflects a growing trend of children’s services providers identifying an increase in the amount of ‘sensitive’ information they need to share electronically with external third parties and striving to protect it as part of the all-round care they offer. Implementing Email and File Protection will not only aid service delivery from a data protection viewpoint, but as staff now have increased confidence to share more information electronically, it will also have added business benefits of improved efficiency and reduced cost overheads than when using the more conventional methods of recorded post and fax.”

About Egress Software Technologies

Egress Software Technologies is the leading provider of privacy and risk management services designed to manage and protect unstructured data.

Offering Government and Enterprise customers a portfolio of complementary services, the Egress platform leverages machine learning led policy management, encryption and eDiscovery to enable end-users to share and collaborate securely, while reducing the risk of loss and maintaining compliance. These award-winning integrated services include email and document classification, accidental send prevention, secure email and file transfer, secure managed file transfer, secure online collaboration and secure archive.

Certified by Government, Egress offers a seamless user experience, powerful real-time auditing and patented information rights management, all accessible using a single global identity.

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