Dyslexia Action
Taking Action • Changing Lives

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Tim Donne
IT Manager
Dyslexia Action

National charity Dyslexia Action protects confidential client information using award-winning email and file encryption software solution

Dyslexia Action works to change the lives of those with dyslexia and literacy difficulties, removing barriers to learning, employment and social fulfilment by offering direct support to individuals, as well as raising awareness and influencing change. This work is carried out by a network of 21 nationwide centres.

The Challenge

Tim Donne, IT Manager at Dyslexia Action, explains: "10% of the population are affected by dyslexia to varying degrees, and consequently the social impact of this is quite extensive, as everything we do throughout life requires us to access written information. As a result, the work carried out by Dyslexia Action is crucial to the wellbeing of thousands of people across the country and it is imperative that highly sensitive information about our customers is protected appropriately whenever it is shared electronically.

"For example, many of our customers prefer to receive reports via email, as this is more efficient than using conventional post, and consequently administrators working in our centres throughout the country required a simple yet secure solution to protect this information." Donne continues. "In addition, we needed a solution that integrated with a range of applications, not simply Microsoft Outlook and Exchange; otherwise data protection would be put out of reach for the majority of people we work with, many of whom use web-hosted email services."

The Solution

Designed to provide a one-click email and file encryption solution, Egress Email and File Protection integrates seamlessly with a variety of cloud-based services, including Office 365 and GoogleApps, as well as on-premise email infrastructure, such as MS Exchange and IMB Notes. In addition, recipients can receive and respond to secured packages via web-hosted access, meaning they do not need to download any software, and can initiate and reply to paying subscribers free of charge.

Speaking about the announcement, Egress UK Sales Manager Kelly McCann commented: "At Egress we work with our customers to provide email and file encryption software that is highly accessible and aligned to their business requirements. Consequently, we were pleased to see Dyslexia Action selecting Email and File Protection based on its integration with their existing infrastructure."

"It is also positive that they chose to invest in a solution that offers comprehensive levels of encryption and data protection, rather than simply accepting a free add-on that wouldn't necessarily provide the correct level of security. As an increasing number of organisations begin to examine their data protection requirement, it is crucial that they commit to finding a solution that protects them from the losses and breaches that can result in monetary penalties and damaged business reputation."

About Egress Software Technologies

Egress Software Technologies is the leading provider of privacy and risk management services designed to manage and protect unstructured data.

Offering Government and Enterprise customers a portfolio of complementary services, the Egress platform leverages machine learning led policy management, encryption and eDiscovery to enable end-users to share and collaborate securely, while reducing the risk of loss and maintaining compliance. These award-winning integrated services include email and document classification, accidental send prevention, secure email and file transfer, secure managed file transfer, secure online collaboration and secure archive.

Certified by Government, Egress offers a seamless user experience, powerful real-time auditing and patented information rights management, all accessible using a single global identity.

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